



Communication & Listening for Leadership

Ingrid Pope

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My story

- 16-year corporate IT career
- Tech roles and relationship management
- Interest in coaching
- My coaching practice and people development consultancy



Let's create some space!

Take a moment to:

1. Put your phone on “do not disturb” and out of sight
2. Bring your attention to this space

A quick poll

- What are your challenges in this field?

Agenda

1. You and me
2. Let's talk...
3. Let's disagree!

But first, let's play!



20 seconds...

1. You and me



2. Let's talk...

Shape the message

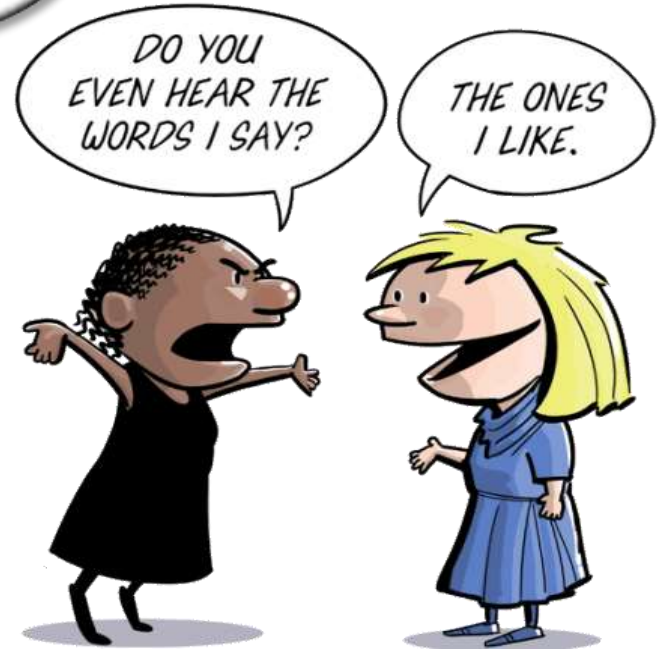
Ask open questions

Listen, really listen

Technology is great, but...

Did you say culture?

What's your bias?



3. Let's disagree!



